

## **Important safety information: Product safety recall of two-piece Textar brake discs (bi-metallic)**

Dear Sir or Madam,

During a quality inspection related to driving comfort in a passenger car, a production defect was discovered in the two-piece Textar brake discs (bi-metallic) on one vehicle. The investigations that were immediately initiated have revealed that this manufacturing defect may affect certain two-piece Textar brake discs (bi-metallic with the item number ending in 25, e.g. 92253925) produced since March 2023.

As safety is always our top priority at TMD Friction, dealers and workshops have already been informed of a sales and usage ban.

We would like to use today's letter to once again inform you about the product safety recall in order to ensure that everyone who may be affected is informed.

In isolated cases, the rivets connecting the brake disc hat to the friction ring have not been set. With these brake discs, there is a risk that the vehicle may skid during braking or that the braking distance may be extended.

### **Your tasks at a glance**

#### **1. Inform customers**

- Contact all vehicle owners who may have potentially affected brake discs installed.
- Replacement is only necessary if rivets are missing (see 'ServiceProcedure.pdf').
- If no technical problems (related to the brakes) have occurred so far, the vehicle owner can drive to the workshop without any problems.

#### **2. Check stock**

- Use the instructions in "StockControl.pdf" to identify the affected parts.
- Document the findings and send the forms to [productsafety@tmdfriction.com](mailto:productsafety@tmdfriction.com)

### **3. Returns and cost reimbursement**

- All documents (inspection reports, cost forms) must be sent to [productsafety@tmdfriction.com](mailto:productsafety@tmdfriction.com), where they will be reviewed.
- Costs for stock inspection and replacement can be claimed using the forms "Form\_Cost\_StockCheck.pdf" and "Form\_Cost\_VehicleCheck.pdf". Please attach clear and detailed photos of the items being claimed, as well as the corresponding invoices.

### **4. Further information**

- The entire supply chain is affected and required to carry out appropriate checks. Therefore, from now on, you will only receive goods that have already been checked by your supplier.
- If you have any questions, please contact [productsafety@tmdfriction.com](mailto:productsafety@tmdfriction.com)

We apologise for any inconvenience and thank you for your support in implementing this measure.

Kind regards

**TMD Friction Services GmbH**